



CHUCK e. FOCUS

Week 37 – September 14, 2018

CHECK OUT THESE NUMBERS!

**SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR
MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!**

Restaurant	2017	2018	YOY
1. Altoona, PA #449	\$9,872	\$16,402	66.2%
2. Yuma, AZ #620	\$15,533	\$25,017	61.1%
3. Cincinnati Eastgate, OH #102	\$12,125	\$19,362	59.7%
4. Mansfield, OH #746	\$11,719	\$18,674	59.4%
5. Akron, OH #553	\$14,542	\$22,832	57.0%
6. North Charleston, SC #385	\$24,603	\$37,975	54.4%
7. Boardman Park, OH #552	\$17,340	\$26,561	53.2%
8. St. Louis West, MO #947	\$16,662	\$25,451	52.7%
9. North Hills, PA #544	\$12,947	\$19,754	52.6%
10. Ft. Wayne, IN #946	\$17,986	\$27,110	50.7%



MEET YOUR SUPPORT!



9 ½ years ago, Chuck E. gained an amazing person in the Support Center, Jodi Alderson! After spending the previous 4 years as a teacher in the NE area teaching all subjects and grade levels, she took a leap of faith moving to Texas and joining the Chuck E. team! Jodi works behind the scenes in our POS department programming all pricing structures and coupons on the POS. What you see in front of you, she puts on there and will do whatever it takes to get the job done. We are all thrilled to have Jodi with us, because we don't know what we would do without her! When Jodi is not programming, she likes diving into her creative side as she has taken up fluid painting, and her work is amazing! Thank you Jodi, for all you do for us!

WHAT CAN WE DO FOR YOU?



a&b moments...

I am contacting you guys to put in a very special review about a Cast Member that works at the Chuck E. Cheese in Pensacola, FL. I recently wrote a review about a wonderful birthday host on the Chuck E. Cheese website but I figured why not go to corporate with it. I recently had a birthday party for a friend and we had the opportunity to have De as a party host. His attitude was amazing and greatly appreciated; the hospitality from him was just amazing and his effort for the decorations showed that he not only loves his job but he takes it serious and he puts the guest first and ensures they leave with a smile on their face, and surely my family did. Personally my family was not that organized or financially stable enough to have a party due to conflicting sides of the family so we couldn't actually pay for a party for my nephew Jayceon. The party host already had a party he was assigned to at that time but he multi tasked and ensured that their family had everything done and was happy and so was ours. He sung happy birthday with us, help cut the cake, brought out Chuck E., just so the birthday boy could see him and he also cleaned up our table. I would highly recommend De for any party just because he is that good! His politeness, hospitality, gratitude, dedication to his job, was just outstanding. I honestly don't know what will happen due to me contacting corporate but he is way too polite and knows too much about his job to be a regular Cast Member; he should be a Manager or Supervisor. Thank you so much to the staff at Chuck E. Cheese in Pensacola, FL that made all this possible! You guys deserve more than just a 10!

Southeast Region
Pensacola, FL #065
RVP ~ Bill Eich
DM ~ Maurice Chandler
GM ~ Barbara Deaton
Cast Member ~ De

My family and I went to the Mansfield, OH Chuck E. Cheese in the Richland Mall and had a great experience all because of one employee named Josh. He was great with all 4 kids. Very patient and fun with all of them. Would definitely go back as soon as possible. Just wanted to share our experience and what a great employee he is; he definitely went above & beyond for us.

Northeast Region
Mansfield, OH #746
RVP ~ Chris Kelly
AD ~ Dennis Sanders
GM ~ Marjorie Stout
Cast Member ~ Josh

I really wanted to just email about how great the service was I received. Although my daughter is especially young she still loves this place so much! We ended up having a late night and got to this location 1 hour before it closed. Although it was late, the employees promptly got our pizza out and served us fast and efficiently so we had enough time to play games and have fun with our daughter. We were especially grateful for that thank you for having such a great restaurant!

Western Region
Victorville, CA
RVP ~ Jim Brawley
AD ~ Arshad Khan
GM ~ Pamela Guerrero

anniversaries **20+ YEARS**

20 YEARS
Oscar Rodriguez
General Manager ~ 063

20 YEARS
Chiquita Bryant
Sr. Assistant Mgr ~ 687

15 YEARS
Edelmira Calderon ~
POS Specialist II

10 YEARS
Joel Rosas ~ 593
Arabia Malboa ~ 725
David Kelly ~ 949
Margie Salas ~
Payroll Sr. Specialist

5 YEARS
Jacob Auerbach ~ 105
Samantha Norris ~ 358
Kassandra Espericueta ~ 446
Stephanie Vega ~ 456
Mirna Yuja ~ 586
Charles Mannie II ~ 715
Briannah Bancroft-Berry ~ 745
Eileen Kirton ~ 770

sales contest

The promo cups are flying out the door!
Check out these leaders so far!

Leading Restaurants Per District

Cindy Light

1. La Mirada, CA #447

Arshad Khan

1. Victorville, CA #356

Wayne Casey

1. Boise, ID #959

Patricia Cedillo

1. Hemet, CA #376

Tim Kerum

1. Garden Grove, CA #422

John Chudzinski

1. Layton, UT #114

Steve Charlebois

1. Santa Maria, CA #761

Frank Cassar

1. Regina, SK #872

Tony Reynolds

1. Olympia, WA #300

Todd Bell

1. Joplin, MO #749

Louis Deignan

1. Las Cruces, NM #307

Adam Shafran

1. Redwood City, CA #108

Denny Lynch

1. Olathe, KS #665

Chad Estrada

1. Troy, MI #826

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Mansfield, OH #746

Shawna Vazquez

1. New Hartford, NY #646

Dan Bessemer

1. Lancaster, PA #540

Mike Svoboda

1. Salisbury, MD #771

Yuri Pena

1. Hempstead, NY #527

Angela Brewer

1. Bloomington, IL #345

Troy Watring

1. Crystal Lake, IL #053

Ali Elali

1. Sharonville, OH #738

Richard Balboni

1. Dartmouth, MA #751

Eric Montes

1. Sioux City, IA #656

Susan Jensen

1. Charleston, WV #628

Jon Fiorentine

1. Deptford, NJ #481

Dustin Gasper

1. Appleton, WI #603

Eric Bargas

1. Texarkana, TX #570

Nestor Rivera

1. Tallahassee, FL #680

Frank Ramirez

1. Houston, TX #790

Hashem Saadat

1. Goldsboro, NC #386

Anthony Chapa

1. Norman, OK #893

Bill Pressel

1. San Ant Bandera, TX #593

Seneca Gray-Robinson

1. Brandon, FL #420

Brian Pitre

1. Gulfport, MS #562

Jim Hamblen

1. Murfreesboro, TN #664

Daniel Smoote

1. Houston, TX #571

Peter Panunzi

1. Boynton Beach, FL #781

Kelli Kasper

1. Sherman, TX #857

Joe Risnear

1. Macon, GA #614

Michele Beavan

1. Bowling Green, KY #567

Maurice Chandler

1. Columbus, GA #869

Leading Restaurants per Region

Southeast Region

1. Boynton Beach, FL #781
2. Texarkana, TX #570
3. Bowling Green, KY #567

Northeast Region

1. Deptford, NJ #481
2. Lancaster, PA #540
3. Flushing, NY #647

Western Region

1. Layton, UT #114
2. Grand Junction, CO #708
3. Hemet, CA #376

Leading Restaurants Company Wide

1. Deptford, NJ #481
2. Lancaster, PA #540
3. Flushing, NY #647
4. Layton, UT #114
5. Mansfield, OH #746

CUPS for a
cause

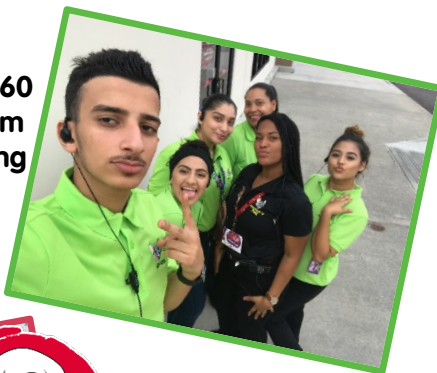




OPERATIONS

AWARDS and RECOGNITION

Shout out to the FM1960 Houston, TX NUO Team on a successful opening in their new location!



Bill Pressel ~
AD of the
Quarter!

~ District
Maurice Chandler~
First Sauce Boss Shout
~ Lauren Abbott ~



~ District Michele Beavan ~
GM of the 2nd Quarter 2018 ~
Josh Payne #674
AOI Showroom
Mgr of the Quarter ~
Megan Perry #674



~ District John Chudzinski ~
GM of the Quarter ~
Erica Lepe #662
Kitchen AOI Mgr of the Quarter
~ Paula Whittington



CHUCK E.
LEARNING

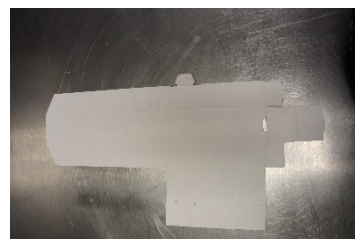
ROCK & PIZZA ROLL



The Rock & Pizza roll boxes should well be on their way if you have not already received them.

Need help assembling your boxes?
Follow these quick & easy steps on assembling your boxes.

1. Lay box on flat surface



2. Fold sides up,
And bottom flaps in

3. Fold bottom over flaps
and tuck in



4. Tuck flap into slot



~ District Todd Bell ~
GM of the Quarter ~
Heidi Lupo (1st quarter)
GM of the Quarter ~
Bryson Seymore
(2nd Quarter)



PRIZE CABINET LABELS

Attention restaurants receiving white oval stickers!

It has been decided that there will no longer be two sizes of ovals moving forward!

Starting the week of 9/10, restaurants will start receiving new stickers which will all be the same size.



Please remove all small oval stickers and replace with the newly arrived larger sticker.

Restaurants will also receive 1 set of new white high-end prize stickers in this same shipment.

Re-orders can be placed on your BOH PC, item #MR0039



Safe LOGS

Reminder!

Safe Logs **MUST** be filled out on a **DAILY BASIS** and emailed to cashdeposits@cecentertainment.com, according to company policy. Please refer to your admin guide for the full procedure details located on Sharepoint [here](#):

Safe Log is now available on Sharepoint [here](#):

If you have any questions or concerns, please reach out to our Cash Accounting Department



RISK management

Tip of the Week:

No horseplay in the restaurant! This goes for Cast Members, Managers, AND Guests!



Congratulations to the following restaurants in receiving 100% on their spring Mystery Shopper evaluations!

San Antonio, TX #417

AD Bill Pressel
GM Gary Gibbs

Gulfport, MS #562

DM Brian Pitre
GM Jessica Viera

Joplin, MO #749

DM Todd Bell
GM Joseph Dazzo

Houston Westheimer, TX #858

DM Frank Ramirez
GM Patricia Martinez

Wilmington, DE #954

AD Dan Bessemer
GM Jessica Dennis

Your Mystery Shopper Pins are on their way!

CHUCK E. CHEESE'S

HOT JOBS



General Manager

357 ~ Lakewood, CA	770 ~ Frederick, MD
414 ~ Murrieta, CA	472 ~ Manchester, NH
461 ~ West Hills, CA	517 ~ Rochester, NY
761 ~ Santa Maria, CA	646 ~ New Hartford, NY
785 ~ Orange, CA	649 ~ Howard Beach, NY
702 ~ Greeley, CO	450 ~ Snyder Plaza, PA
710 ~ Aurora, CO	074 ~ Antioch, TN
430 ~ Tampa Carolwood, FL	416 ~ Arlington, TX
436 ~ Clearwater, FL	854 ~ Grapevine, TX
456 ~ Skokie, IL	114 ~ Layton, UT
673 ~ Lafayette, IN	343 ~ Spokane North, WA

Tech Manager

330 ~ Birmingham, AL	412 ~ Catonsville, MD	039 ~ Charlotte, NC
560 ~ Mobile, AL	771 ~ Salisbury, MD	637 ~ Greensboro, NC
669 ~ Rogers, AR	334 ~ Ann Arbor, MI	561 ~ Cincinnati, OH
108 ~ Redwood City, CA	795 ~ Blaine, MN	450 ~ Snyder Plaza, PA
321 ~ Newark, CA	566 ~ Hattiesburg, MS	536 ~ Erie, PA
768 ~ Pinole, CA	527 ~ Hempstead, NY	310 ~ Erie, PA
710 ~ Aurora, CO	641 ~ Bronx Terminal, NY	928 ~ Midland, TX
600 ~ Alpharetta, GA	649 ~ Howard Beach, NY	545 ~ Fredericksburg, VA
605 ~ Savannah, GA		654 ~ Dulles, VA

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Miami/Central Plaza, FL #1271
Sierra Vista, AZ #1250

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions